

Lentech Automatics

Original Invoice # : Purchase date # :

Date of return# : RMA # :

RETURNED MERCHANDISE AUTHORIZATION (RMA) FORM

- To undertake the process of Merchandise Return, you need prior authorization from Lentech.
- First, call the Technical inquiries line at : **613-838-5390**
- Identify your purchase, and make a verbal "problem report" to the Lentech representative
- If agreement is reached for merchandise return, Lentech will issue an RMA number to you, which MUST be clearly marked on this form prior to shipment.
- Print and complete the form in detail, affix the signature of the original purchaser (if a Credit Card purchase, then this is the cardholder's signature), and then fax the signed and completed form to Lentech at : **613-838-3265**
- Remove all personal modifications from product (eg. lines, fittings, mounts) and drain ALL fluids.
- Re-package or re-crate securely the merchandise to be returned, and affix the RMA form in a VISIBLE location on the OUTSIDE of the packaging
- **All returns from within the US. must be sent (freight prepaid) to:**
Lentech Automatics, C/O Bay Brokerage,
42832 State Route 12,
Alexandria Bay, NY
13607
Telephone: 613-838-5390 Fax Number: 613-838-3265
- **All returns from within Canada or other countries must be sent (freight prepaid) to:**
Lentech Automatics,
2-3835 McBean St,
Richmond, ON,
K0A 2Z0
CANADA

NAME :

ADDRESS :

PHONE :

PRODUCT TYPE :

PAYMENT METHOD (VISA,MC,) :

PROBLEM REPORT :

I the undersigned hereby agree to return this product to Lentech Automatics for repairs and not refund. I also agree that Lentech Automatics thereby incurs no costs other than the repair of their products under warranty.

NAME OF ORIGINAL PURCHASER :

SIGNATURE OF ORIGINAL PURCHASER :